

a2B 4-day Lean Practitioner Training Programme

Target Audience

This course is suitable for aspiring business improvement employees who wish to improve customer processes, services or products. This lean training is ideal for professionals who want to learn how to carry out improvement projects with short implementation times.

So What

We enable employees to develop business improvement methodologies, tools and techniques that can be applied to improve organisation performance by removing waste and increasing customer value.

Who Should Attend?

The course is for employees who want to develop lean and business improvement techniques that can be applied to improve organisation performance by removing waste and increasing customer value.

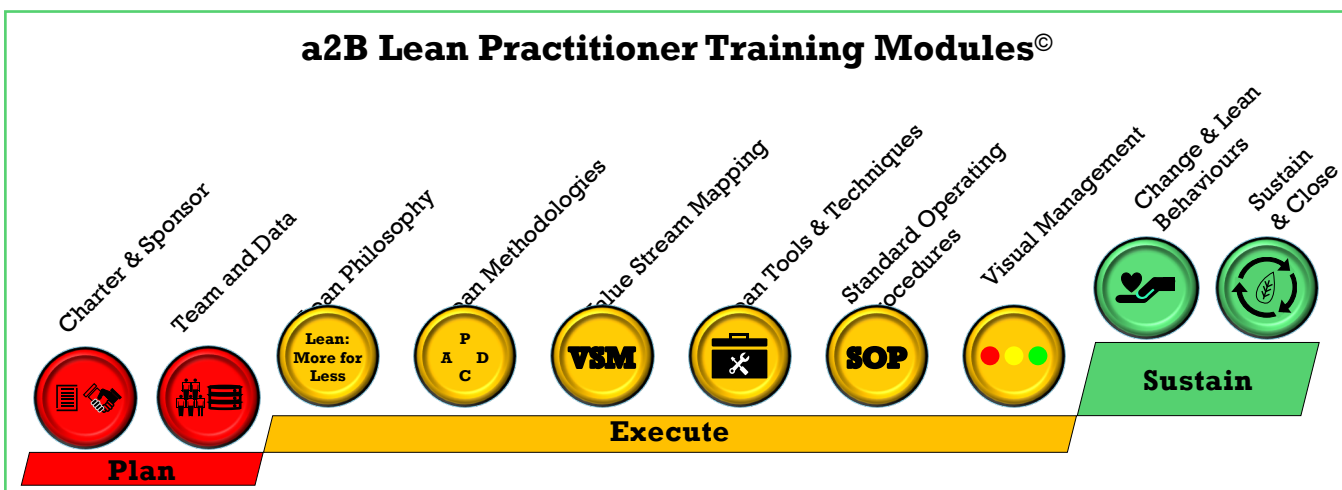


Lean Practitioner

Why Attend?

The latest data from the UK ONS states that output per hour worked in the UK was 15.9% below the average for the rest of the G7. The challenge of continuously increasing productivity, delivering better services or products for less has never been so critical. The course will help to build internal lean and business improvement capability to improve organisation processes, products and services.

a2B Lean Practitioner Training Modules[©]



What Will You Learn?

Delegates will gain an insight into lean and business improvement methodologies, tools and techniques that can improve processes, services and products. The training follows a typical Lean Practitioner project approach with ten key modules. Each module has an exercise to provide experiential learning and is supported by critical business improvement models, exercises and simulations:

- ❖ a2B Lean Business Improvement Steps[©]
- ❖ Three Lean Simulations
- ❖ 20+ Lean Concepts
- ❖ 10+ Group Exercises

Organisation Leadership Benefits

Lean and business improvement capability gives the organisation competitive advantage to continually improve organisation processes, services and products. Leadership can then direct internal resources to focus on increasing customer value and reducing organisation waste. Leaders who focus on customer value and remove process waste will improve organisation performance.

Organisation Value

Our trainers are globally experienced, qualified improvement and change implementation executives who focus on building organisation improvement and change capability.

Training Overview

Pre-Course Introduction Webinar

- ❖ Course introduction
- ❖ Each delegate's project overview
- ❖ Draft project charter
- ❖ Complete on-line Improvement Change History Assessment (CHA)

Classroom (4 Days)

- ❖ 10 Key Training Modules (a2BBIS[©])
- ❖ Modules aligned to Class Projects
- ❖ ICHA to assess organisation weakness
- ❖ Includes Change Management and Benefits Sustainment

Training Schedule

Day 1
A. Course Introduction
B. Introduction to Business Improvement
M1. Create Charter and Align Sponsor
M2. Identify Team and Collect Data
S. Lean Simulation #1

Day 2
Ex. Module Exercises 1-5
M3. Lean Philosophy
M4. Lean Methodologies
M5. Value Stream Mapping

Day 3
M6. Lean Tools and Techniques
M7. Standard Operating Procedures
Ex. Module Exercises 6-7
S. Lean Simulation #2

Day 4
M8. Visual Management
M9. Change and Lean Behaviours
M10. Sustain and Close
S. Lean Simulation #3
Ex. Module Exercises 8-10 (Optional Exam)

a2B Lean Practitioner Training Methodologies, Tools and Techniques



Training and Learning Cycle

Our training is modelled on Klob's four stage cycle of learning:

- ❖ A new concept or technique is presented and discussed
- ❖ The new concept or technique is tested
- ❖ Reflection and discussion to capture learning points.
- ❖ The concept is applied back in the workplace on your project

Philosophy of Lean


Creating value without waste is still the central idea of the Lean philosophy. Other essential principles include the pursuit of excellence and continuous process improvement. These principles are nested in a mindset of creating an organisation that continuously improves its processes and respects its people, with a focus on adding value to the customer.

Your Trainers



Peter Gallagher
 CCMP™, LSS MBB, MBA, PgMP®, PMP®, PMI-RMP®, CMgr FCMI, CQM/OE
a2B Advisory Consulting – Managing Director

- ❖ Highly accomplished global senior executive with a proven track record of transforming the world's largest and most successful organisations in over 20 countries
- ❖ Business Improvement certifications include Master Black Belt from Shell International and a Manager of Quality (CMQ/OE) from the American Society for Quality (ASQ)
- ❖ Other selected certifications include Change Management Professional (CCMP™) from the Association of Change Management Professionals (ACMP) and Program (PgMP®), from the Project Management Institute (PMI)



Sarah
 CCMP™, CSSGB, LSS GB, PRINCE2® Foundation & Practitioner, BA Hons
a2B Advisory Consulting – Operations Director

- ❖ Business improvement specialist with project and change management qualifications and broad international industry experience in the consulting, account management, education, communications, recruitment and energy sectors
- ❖ Business Improvement certifications include Lean Sigma Green Belt (LSS GB) from Shell International and ASQ Certified Six Sigma Green Belt (CSSGB)
- ❖ Other certifications include Change Management Professional (CCMPTM) from the Association of Change Management Professionals (ACMP) and Prince2 Practitioner

Discover more, visit <https://www.a2b.consulting/lean-practitioner-training> or call +44 7541 472599/Email: peter.gallagher@a2b.consulting